

T.E.A.M

Teachers, ENT, Audiologist and Mentors working together to serve families.

Introduction

Lyra Repplinger MS

- * Developmental Therapist for Early Intervention
- University of Chicago Pediatric Hearing Loss Team
- Carrie Balian
 - * Guide By Your Side IL Coordinator
 - * Parent of a child with a hearing loss

How our collaboration started

State Team Collaborative
National Team Collaborative
That is where this all started



TEAM



- See parent and professional perspective
- Discuss experiences of best practices to increase family support

Who is in our audience?

* DTH/Teachers/ SLP

- Parents
- * Audiologists
- # ENT's?



T is for **TEACHER**

Family View of the teacher

- Strong bond almost like they assume the role of another family member
- * Look to them for advice, encouragement
- * Rely on them for any "red flags"
- * Anticipate them to drive us to new levels



T is for **TEACHER**

* Professional Perspective

- * Often feel like a bridge between the child's medical world
- * Start open lines of communication with audiologists
- * Remind parents to sign a release of information at the doctors office
- * Encourage parents to ask for summary, reports and audiograms
- * Give parents a business card to hand off the the audiologist

E is for ENT

- * Parent Perspective
 - * Not as personal of a relationship
 - * Look up to them for the "answer"
 - * Nervous/relieved to meet the specialist



E is for ENT

* Professional Perspective

- A child with hearing loss should be followed up with a pediatric ENT.
- * Ears are their specialty
- Suggest further medical testing to learn more about the hearing loss diagnosis.

A is for Audiologist

- Parent Perspective
 - * Great communicator
 - With my family
 - Between the other providers that are serving my child
 - * Great at listening about
 - Our struggles
 - Our successes
 - Our questions
 - * No surprises keeps me in the loop
 - * Management
 - Works well with me and my child



A is for Audiologist

- * Professional Perspective
 - * Behavioral test may not be accurate in the booth
 - * Reach out to therapist/teachers to know more about functional hearing of child
 - * Invite co-treatment if possible
 - Business card exchange

M is for Mentor

* Parent Perspective

- * Crave the opportunity to talk to others
 - What is it like?
 - What to expect
- * Look to their personal experiences to guide us through our hurdles
- * Share resources
- * Opportunities for our children to connect

M is for Mentor

* Professional Perspective

- * Mentors are a great asset to a medical team
- * Mentors are a wealth of knowledge.
- * Parents are looking for others who have been in their shoes.
- Results from the University of Chicago's participation in the Guide By Your Side Program

What does working as a TEAM mean?

- Multidisciplines coming together to give families optimal service
- Ups the level of responsibility of each team member to communicate more effectively with one another.
- Small changes can get results.

An example of from the University of Chicago

* video

